



# Website Design and Care Agreement

Agreement no. \_\_\_\_\_ · Date \_\_\_\_\_

## 1. Parties

This agreement is between **PandaDev** ("the Studio", support@pandadevhub.com) and \_\_\_\_\_ ("the Client", \_\_\_\_\_).

## 2. The project

The Studio will design, build and launch a business website for the Client on the \_\_\_\_\_ plan, as described below.

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Anything not listed in this section is outside the agreed scope (see section 7).

## 3. Price

| Item  | Qty | Amount |
|-------|-----|--------|
| _____ |     | _____  |
| _____ |     | _____  |
| _____ |     | _____  |

The one-time setup fee is \_\_\_\_\_. The monthly care plan is \_\_\_\_\_ **per month**.

## 4. Payment terms

- On signing: \_\_\_\_\_
- At launch: \_\_\_\_\_
- The first payment of \_\_\_\_\_ is due when this agreement is signed. Work starts once it has been received.
- Later payments are invoiced at each milestone and are due within 7 days.
- Prices are in US dollars and exclude any taxes that apply in the Client's country.
- Payments are made by card through Stripe. The Studio never sees or stores card details.

## 5. Timeline

Typical delivery is \_\_\_\_\_ from the date the Studio receives the deposit and all the content listed in section 6. Delays in content, feedback or payments move the launch date by the same amount of time.

## 6. What the Client provides

- Text, images, logos and any other content for the site, through the secure upload link the Studio sends after the deposit is paid.
- Access to an existing domain, if the Client already owns one.
- One named contact who gives feedback and approvals.
- Feedback on each draft within 5 business days.

The Client confirms that they own, or have permission to use, everything they provide.

## 7. Revisions and changes

The price includes two rounds of revisions on the design and one on the finished site. Further changes, or features outside the agreed scope, are quoted in writing first and charged at **\$65 per hour** only after the Client approves them.

## 8. Monthly care plan

The monthly plan starts on the launch date and includes hosting, SSL, daily backups, security updates, uptime monitoring and the content edits listed for the plan. It runs for a **minimum of 6 months**; after that either party may cancel with **30 days' written notice**. Unused edit time does not roll over.

## 9. Ownership

When all setup payments have been made, the Client owns the website's content, design and domain. The Studio keeps ownership of its general tools, code libraries and know-how and grants the Client a permanent licence to use them as part of the website. The Studio may show the finished site in its portfolio unless the Client asks it not to.

## 10. Confidentiality

Both parties keep the other's non-public information confidential and use it only for this project. This continues for 3 years after the agreement ends.

## 11. Warranty and liability

The Studio fixes any defect in its own work reported within 30 days of launch at no charge. Neither party is liable for indirect or consequential losses. The Studio's total liability under this agreement is limited to the fees the Client paid in the 12 months before the claim.

## 12. Ending the agreement

Either party may end this agreement if the other seriously breaches it and does not fix the breach within 14 days of written notice. If the Client ends the project early, the Client pays for the work done up to that date; the deposit is not refundable once work has started.

## 13. General

This is the whole agreement between the parties and replaces earlier discussions. Changes must be in writing and accepted by both parties. It is governed by the laws of the place where the Studio is registered. Electronic signatures on this agreement are binding.

## Signatures

**CLIENT**

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Name:

Date:

**FOR THE STUDIO**

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Name:

Date: