



SaaS Subscription Agreement

Agreement no. _____ · Date _____

1. Parties

This agreement is between **PandaDev** ("the Provider", support@pandadevhub.com) and _____ ("the Customer", _____).

2. The service

The Provider gives the Customer online access to the application named below ("the Service"), hosted and maintained by the Provider.

- _____
- _____
- _____
- _____

3. Subscription and fees

- **Monthly fee:** _____, billed in advance by card through Stripe.
- **One-time setup:** _____ (if any).
- The subscription renews each month until cancelled. The Provider may change the fee with **60 days'** notice; the Customer may cancel before the change takes effect.
- Unpaid invoices more than 14 days overdue may lead to the Service being suspended after a written reminder.

4. Use of the Service

The Customer may use the Service for its own business, for the number of users included in the plan. The Customer must not resell the Service, try to copy or reverse engineer it, or use it for anything unlawful. The Customer is responsible for its users and for keeping their logins safe.

5. The Customer's data

The Customer owns the data it puts into the Service. The Provider uses it only to provide the Service, keeps it confidential and secure, and handles any personal data under a data processing agreement. The Customer can export its data at any time.

6. Availability and support

The Provider aims for **99.5% monthly uptime**, excluding planned maintenance announced 48 hours ahead and events outside its control. Support is by email during business hours, with a first response within **1 business day**.

7. Updates

The Provider improves the Service over time and may change features, as long as the main functions the Customer relies on stay available. Material changes are announced at least 30 days ahead.

8. Intellectual property

The Provider owns the Service, its code and its design. The Customer receives a right to use it during the subscription; no ownership is transferred.

9. Liability

Neither party is liable for indirect or consequential losses. The Provider's total liability in any 12 months is limited to the fees paid in that period.

10. Cancellation and end of the subscription

The Customer may cancel at any time, effective at the end of the current paid month; fees already paid are not refunded. When the subscription ends, the Customer has **30 days** to export its data, after which it is deleted.

11. General

This agreement is governed by the laws of the place where the Studio is registered. Electronic signatures are binding.

Signatures

CLIENT

Name:

Date:

FOR THE STUDIO

Name:

Date: